

Received 15/12/16.  
MC.

PAYE Modernisation Revenue Commissioners Bishop's Square Redmond's Hill Dublin 2.

PAYE MODERNISATION

REVENUE COMMISSIONERS

BISHOP'S SQUARE

REDMOND'S HILL

DUBLIN 2

December 8 2016

Dear Sir

I saw an advertising in the newspaper regarding the Revenue Commissioners seeking views of PAYE individuals .

I am PAYE person for well over half a century. During that time I have married and I am 'jointly assessed'.

Up to about 3 years ago I would receive balancing statements following the submission of medical expenses . There would also be an overpayment of tax under the PAYE system but the overpayment would be paid by cheque to me and my spouse.

For some reason, that I hear is due to some new 'algorithms' my status now seems to be NON EXISTENT. There has been no change in my circumstances for the last nearly 50 years or that of my spouse but your systems 'algorithms' have changed.

I no longer get my refund – it is only paid into my spouses bank account – I have a Post Office account . I no longer get P 21 balancing statements. I no longer get any response to my queries. It all goes to my spouse. Even getting a TFA certificate issued at the beginning of the year seems to be too much to ask. Even to get the medical expenses the Med1 with all the income details listed on the back and expenses which consists of around 4 lines of information with P60 attached are now being replaced by a 20 page form where the 4 lines and the 2 lines for expenses has to be listed – is this modernisation ???

It seems I don't exist for refunds but I do exist for deducting tax and for over half a century every year it is always too much and there has always been a refund. My spouse and myself have all of our income on PAYE – We are assuming we would be considered 'other stakeholders' as part of your consultation process. Also neither of us use 'on line' for any medical or financial information – so why are we being forced. We don't have the technology or the funds to upgrade the technology and we are always have problems with this technology.

SO PLEASE HAVE A LOOK AT YOUR 'ALGORITHMS' –

Thank you

May Burke .