

My Pay Workshop Summary Findings

3rd Feb 2017

Background

Stakeholder Design Workshops

As part of the PAYE Modernisation Project Revenue is engaging with external stakeholders to contribute to the design process. The main aims of this engagement are to:

- Gain insight into customers' business processes
- Gain greater knowledge of pain points of the current system
- Identify and resolve any potential design issues from the outset ensuring practicality and reduction in administrative burden
- Provide transparency to the design process for all
- Gain buy-in from key stakeholders
- Overall, optimise design, implementation and success of the programme by using stakeholder expertise

MyPay

A workshop was held with MyPay on the 3rd February 2017.

The topics covered were:

- Corrections
- Dual Employments
- General

Corrections

Corrections

- In the past, MyPay have dealt with corrections and cancelled payments for death cases (sometimes going back over the previous year)
- Going forward, they receive death notifications.
- For corrections, they cancel in the current year and amend the P35. There are occasions when there is no subsequent pay period to fix corrections (death case or ceased employment).
- Are YTD figures only adjusted, or pay period figures?
They go back and manually fix the error – this amends the YTD.

Dual Employments

Dual Employments

- MyPay had different issues with dual employments, including different employments getting multiple PRSI class and duplicate credits and allowances

General

General

- They may receive cryptic ROS rejections when downloading the P2C. They had to place a technical call to Revenue (not given the option to quote rule 1 etc)
- When there is a ROS download/upload issue, payroll must manually overwrite the P2C. When the P2C is corrected, it overwrites the manual action.
- Pay/Tax/USC income from the same employer was mentioned when it appears twice on the P2C and taxed twice.

General

- Query regarding taxing of illness benefit –
 - In cases where the Illness benefit is paid to the employer and he/she reduces the pay accordingly, how will this work under the new system? **To be considered**
- Revenue was urged to consider new data protection rules, streamline the process and above all, make it simple for stakeholders.

Next Steps

- Summary of discussions to be circulated
- Further feedback via payemodernisation@revenue.ie
- Design workshops scheduled with other stakeholders including members of the Chartered Accountants Ireland (CAI) and pension providers.
- Ongoing engagement between Revenue and DSP working through impacts and opportunities of PAYE Modernisation, including taxation of benefits and PRSI reporting and collection.