

# **PAYE Modernisation**

Service User Group 17<sup>th</sup> January 2019

# Agenda

- Live Update
- PIT Update

# Live Update

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Stats from 9am 17/1

- **Payroll Submissions**

- Completed submissions – >190,000
  - 91% Direct Payroll Reporting
  - 1% ROS Payroll Reporting
  - 8% ROS Manual Reporting
- Unique number of employers - >79,000
- Unique number of employees – >1,600,000
- Employment commencement from payroll events - >80,000
- Employment cessation events from payroll events - >20,000

- **RPNs**

- Lookup RPN Requests – >733,000
- Number of unique employers – >125,000

# Slowness on ROS and services 16<sup>th</sup> Jan

- Issues with slowness on ROS and services on the 16<sup>th</sup> Jan
  - Successful Lookup RPN - >45,000
  - Successful Payroll Submissions - >19,000
    - Non 200 response – 1,400
    - On the 15<sup>th</sup> there were 15,000 successful submissions and 500 non 200 response.
    - On 14<sup>th</sup> there were 14,000 successful submissions and 700 non 200 response

# Duplicate RPNs

- Total impacted:~4,000 employees. Created by a number of scenarios.

# Duplicate RPNs

- Request new RPN with employment ID by employer with start date in January 2019 and employee set up employment in 2018 via Jobs and Pensions with no employment ID. 2 RPNs one with an employment ID and one without.
- Revenue working on removing Jobs and Pensions employment. Details on how employer can correct in Hot Topics document.
- ~ 1000 employees

# Duplicate RPNs

- Payroll Submission followed directly by a request new RPN. Created 2 employment records, and 2 RPNs, with same employment ID.
- Fix under investigation and Revenue removing the duplicate employment and RPN.
- ~500 employees



# Duplicate RPNs

- Employer requested a new RPN for an employee with a 'W' PPSN which has been changed to a new PPSN and RPN already created with new PPSN.
- Revenue working on fix to block a new RPN request for a W PPSN that is no longer active. Details on how employer can correct in Hot Topics document.

# Duplicate RPNs

- Employer requested a new RPN via ROS with an employment ID and then submitted payroll through software with a different Employment ID. 2 RPNs, one for each Employment ID. Or employer requested multiple new RPNs with different employment IDs
- Details on how employer can correct in Hot Topics document.

# Duplicate RPNs

- Employer received 2 P2Cs in previous years for an employee and received 2 RPNs neither with an employment ID.
- Details on how employer can correct in Hot Topics document.
- ~ 3,000 employees

# Multi Agent Permissions

- If an Employer has 2 agents linked to their Employer Registration number (e.g. a payroll agent and a financial agent), an issue has been identified that results in one of the 2 agents not be able to request RPNs or submit payroll.
- Fix under investigation

# Live Update

- Potential Duplicate Submissions
  - where employer, employee, pay date, pay and deductions the same.
  - ~200 employers
  - ~8,000 employees
- If not corrected the employer statement will be overstated if these are really duplicates.

# Live Update

- Invalid Line Items (will not be included in statement)
  - ~8,000 line items – excludes excludes line items where another payroll submission for the same employer, employee and pay period combination that didn't have an error associated with it.
  - Main Errors:
    - Pay date must be in tax year specified in header
    - Duplicate line item ID
    - Employment ID required
    - Employer Reference required where no PPSN

# Emergency Tax

- ~25,000 (1.5%)
  - ~1,500 no PPSN
  - ~13,000 first job in the state.
  - ~400 new employment employer did not request new RPN
  - ~10,000 RPN was available and employer did not apply

# New RPN Request

- New RPN request and employee did not have any active employment in December 2018.
- 500 error being returned
- Fix underway



## Pay Date Post 31/1/19

- Reviewing submissions with pay date > 3/1/19
  - ~1,000 line items
  - Contacting employers as corrections may be required.

# PIT Update

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- PIT Statistics as of 15/01
  - 30 open tickets
  - 1259 closed tickets
  - 208 Users
  - 86 Companies
- **New Known issues**
  - Incorrect USC rate for 3<sup>rd</sup> band. Is currently 4.75, should be 4.5.

**AOB**

# AOB

- Next Meeting
  - Service User Group February 14<sup>th</sup>