Response Number 275

Q.1 What are your views on the proposal to introduce real-time reporting for B2B and B2G transactions?

Its fine as long as it does'nt impose an administrative or software license cost overhead to my business. I welcome the near real-time VAT reporting element.

Q.2 What matters should be considered in planning for a transition to a new VAT Reporting system?

Simplified system that is easy to use. It needs to be VERY WELL COMMUNICATED (how to initiate and run the system), which these things rarely are.

Q.3 If your business is currently subject to a VAT reporting programme in another EU or non-EU country, can you please share best practice, recommendations or lessons learnt?

N/A

Q.4 Have you any observations, concerns or recommendations on a move to mandatory electronic invoicing for B2B & B2G domestic VAT transactions?

I think it will work well when the e-system behaves as designed, but will be a nightmare for users when there is an error, as revenue will not have the required helpdesk support levels, and users cannot be penalised for late payments due to system errors or poor support response times

Q.5 Revenue is particularly interested in hearing views from businesses that are already engaged in eInvoicing Public Bodies within Ireland or engaged in B2B eInvoicing throughout Europe and beyond. How did you prepare and what challenges prevailed in your preparations for eInvoicing?

N/A

Q.6 What suggestions would you offer in Ireland’s arrangements for a mandatory B2B and B2G eInvoicing programme?

Keep it VERY simple. Communicate to users very well. Support it well when transactions fail (and they will).

Q.7 Revenue are cognisant that small businesses may have different perspectives and requirements to large businesses, so what information prompts would you find useful for businesses in completing the VAT return?

All fields need to be well explained, and I would suggest a user guide mapping the new e-system fields to the legacy system fields for continuity