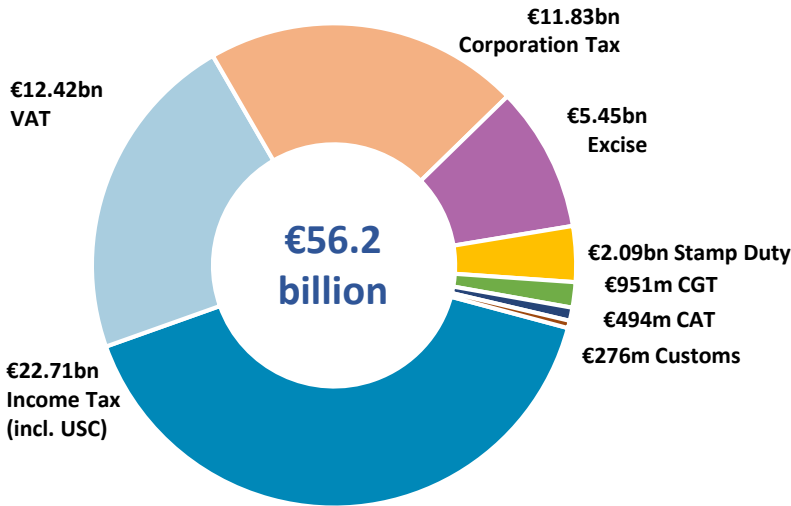
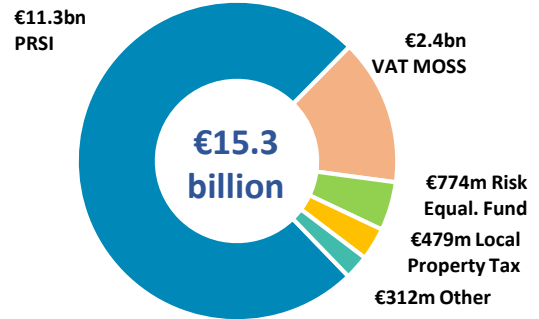


Exchequer Tax Receipts



Collection for other Departments & Agencies



Cost of Revenue administration €469 million

Customer Contacts

	National Helplines	1.5m
	Correspondence	1.8m
	Electronic Returns	5.3m
	Electronic Payments	9.2m
	Electronic Self Service	1.3m
	Payroll Submissions	5.7m

Timely Compliance

	Large Cases	98%
	Medium Case	95%
	Other Cases	91%

Debt Payment Arrangements

7,097 with value of €125.7m

Supporting compliance for 3.2 million employments, 0.2 million employers, 1 million businesses, 0.3 million VAT traders and 1.4 million property owners

Helping businesses to prepare for Brexit

735	149,000	2,083	14,513	76,942
Staff are now in Brexit related roles	Brexit Readiness letters issued to businesses trading with the UK	Calls to Customs Helpline in preparation for Brexit	Businesses engaged with via telephone campaign	Customs Registrations (EORI)

378,536 Audit and Compliance Interventions Completed, Yielding €484.2 million

Debt Enforcement

25,312 cases
€124m yield

Seizures & Convictions

21 Serious evasion & fraud convictions
420 Summary convictions
20,646 Customs/Excise detections & seizures
8 commercial seizures and 51 vehicles seized in relation to Auto & Marked Fuel Oil

Tax Defaulters

426 cases published with fines/penalties amounting to €2.1m, 122 settlements published