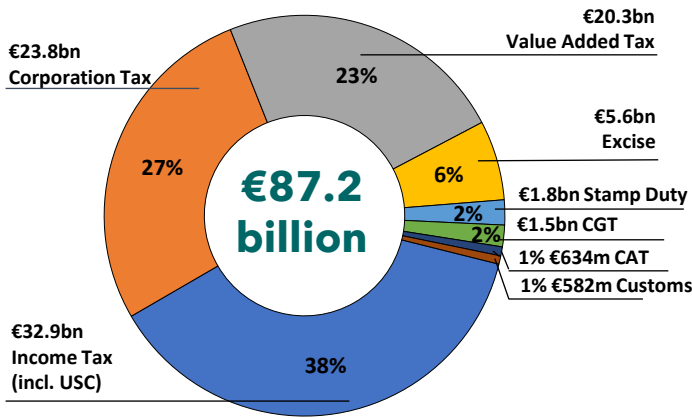
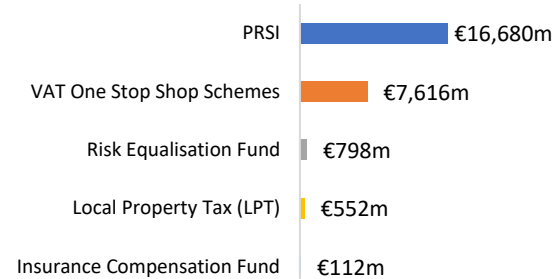


# Headline Results 2023

## Tax Receipts



## Collection for other Departments & Agencies



Cost of Revenue administration  
€585m

## Service for Compliance



**1.7m**  
Phone calls with taxpayers  
55% answered within 3 mins



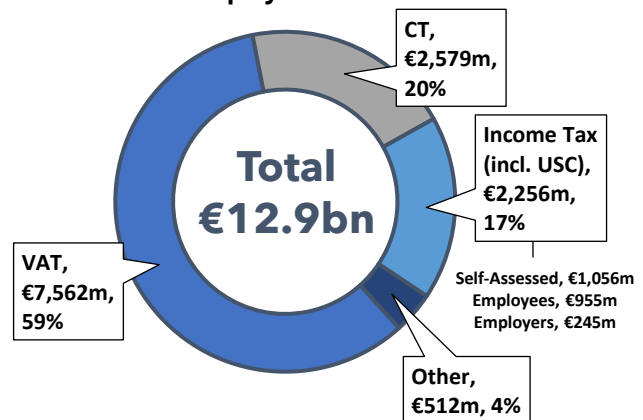
myACCOUNT

**4.2m**  
Items of correspondence  
70% answered within 10 days

**VAT**  
Modernisation

**Launch of Public Consultation**  
on modernising Ireland's  
Value-Added Tax system

## Repayments



\*CAT, LPT, CGT, Stamp Duty,  
Relevant Contracts Tax, Customs and Excise

## Confront Non-Compliance



**291,756**  
Audit & compliance  
interventions  
yielding

€787m



**20,557**  
Customs &  
Excise  
detections  
valued at

€384m



**331**  
Tax Defaulters  
cases, with  
fines/penalties  
amounting to

€3.1m



**304**  
Prosecutions,  
with fines  
from summary  
convictions of

€0.7m