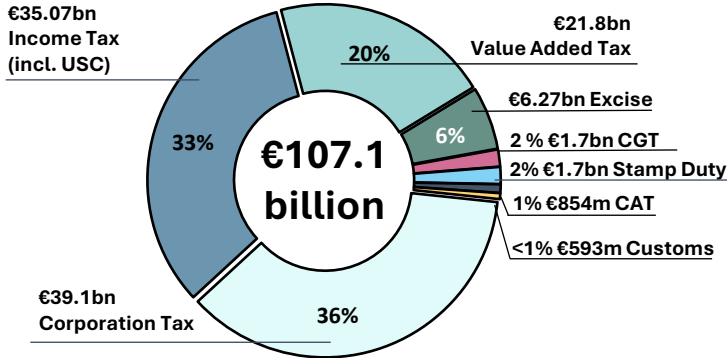
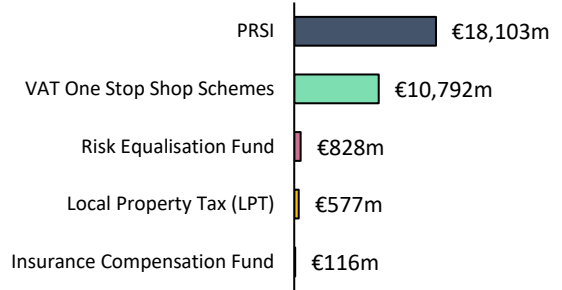


# Headline Results 2024

## Tax Receipts



## Collection for other Departments & Agencies



Cost of Revenue administration €572m

## Service for Compliance



**1.8m**  
**PAYE Income Tax Returns**  
Processed during 2024

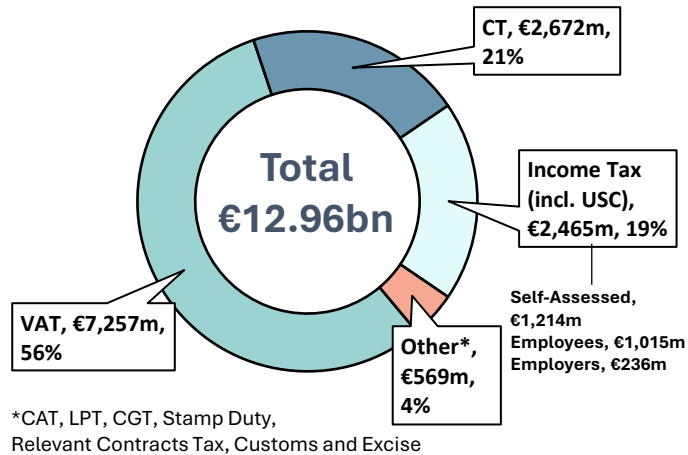


**MyEnquiries**  
**2.5m Electronic Contacts**  
dealt with throughout 2024



**“Hold my place in queue”**  
is a new feature of our phone service which launched in 2024. It allows the caller to provide their contact details and disconnect the call. Once their place is reached in the queue, an agent will call them back.

## Repayments



## Confront Non-Compliance



**310,989**  
**Audit & Compliance interventions yielding**  
**€591m**



**21,047**  
**Customs & Excise detections valued at**  
**€361m**



**290**  
**Tax Defaulter cases fines/penalties**  
**€3.2m**



**206**  
**Prosecutions, with summary conviction fines of**  
**€.4m**



**Supreme Court ruling on determining employment status for tax purposes.**  
New guidance published and webinars made available to Employers outlining their responsibility to ensure that the correct taxes are deducted from their employees' pay and reported through the PAYE system.