

eCustoms Helpdesk Notification

Number:	Ref: 26/2024
Subject:	eCustoms Helpdesk – Holiday Period Service
Who should read:	All those involved in the submission of customs declarations
Related Notification:	
Issued by:	eCustoms Helpdesk
Queries to:	eCustoms Helpdesk Contact through email is advisable email: ecustoms@revenue.ie Phone: 01 7383677
Issue Date:	17 December 2024

1. eCustoms Helpdesk – Holiday Period Service

Availability of the eCustoms Helpdesk telephone service over the holiday period is:

Tuesday	24/12/2024	09:00-13:00
Wednesday	25/12/2024	Closed
Thursday	26/12/2024	Closed
Friday	27/12/2024	09:00 – 14:00
Monday	30/12/2024	09:00-14:00
Tuesday	31/12/2024	09:00 – 14:00
Wednesday	01/01/2025	Closed

The eCustoms Helpdesk e-mail/ MyEnquiries - ecustoms@revenue.ie - will be closed the 25 and 26 December and will re-open on 27 December.

If you experience technical issues outside of the above hours, our out of hours service can be contacted by: Email: ecustoms@revenue.ie Tel: 086 600 2423

If you have a query relating to customs clearance or import/export/transit movements which have an MRN, please contact the relevant Customs Station by [MyEnquiries](#) or by [telephone](#) 01-738 3677

Wishing you all a very Happy Christmas.