# Vat 58 Guidance for Customers Claiming Refund of VAT for Flat-Rate farmers SI 201/2012

Document created June 2024

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# Overview

The 'eRepayment Claims' Application is an online facility which allows customers to complete a range of repayment forms online, through ROS and myAccount. This document outlines the process to submit an application for a VAT refund which is available to Flat-Rate Farmers.

# General Terms of the Scheme

Unregistered Farmer VAT Claims are made on a self-assessment basis and are riskassessed for review by Revenue. Customers should satisfy themselves that any claim under VAT58 complies with the Refund order. Customers are advised to provide supporting documentation, photos, detailed description of works carried out to the building or structure to allow for the installation of equipment and any contracts associated with same when submitting claims.

Only claims of €125 or more can be made, and customers must have demonstrated farming income/trading on previously filed Income Tax returns. Prior to making any claim under this Order, customers should refer to the recently published <u>Flat-rate Farmers</u> <u>Refund Order Tax and Duty Manual</u> to determine if a claim is appropriate.

# Making a Claim ROS

The customer must log into ROS and go to the *'Other Services'* section in the *'My Services'* area of ROS. The application can be launched from here by clicking on the eRepayment Claims option.

# Further Guidance

| Other Services               |  |   |
|------------------------------|--|---|
| MyEnquiries                  | Drivers & Passengers with Disabilities | Mobile Access   |
| Manage Tax Clearance         | eRepayment Claims                      | Receipts Tracker  |
| Verify Tax Clearance         | VRT Certificate of Conformity          | Download Pre-populated Returns                          |
| Manage Reporting Obligations | Letter Of Residence                    | Secure Upload/Download Service                          |
| Manage Tax Registrations     |  | VALMOSS   |
| Phased Payment Arrangement   |  | <u>View Property History</u><br>Manage LPT / HC arrears |

Figure 1 Screenshot showing ROS Other Services Screen with eRepayments highlighted.

# **Agent Access**

It is possible for Agents to log in to ROS and submit claims on behalf of customers, however, they must be registered as an Agent for that customer on ITP for any taxhead. An agent will not be able to file a UVAT claim on ROS for a customer if they are not the registered agent for any other taxhead. Agents should ensure, when completing an application in ROS, that any claim submitted is in respect of the correct client.

# MyAccount

The eRepayment Claims application can be accessed through myAccount via the 'eRepayments' link on the 'Payments/Repayments' screen:

| Payments/Repayments   | €   |
|---|---|
| <ul> <li>Payments: make payments online for<br/>most tax types and view your payments<br/>history.</li> <li>eRepayments: make repayment claims<br/>and check status of submitted claims for</li> <li>Specific VAT repayments for<br/>unregistered persons</li> <li>Mineral Oil Tax paid by certain sectors</li> <li>Stamp Duty (83D)</li> <li>Learn more</li> </ul> | <u>Make a Payment</u><br><u>View Payments History</u><br><u>eRepayments</u> |

Figure 2 Screenshot showing eRepayments option on MyAccount

# Welcome Screen

Once logged in to the application, a welcome screen is displayed. This provides the customer with an introduction to the application, explains its purpose, and who should use it. Customers should select the 'Make a claim' tab to proceed with making a new claim. If a customer wishes to amend a submitted claim, selecting 'Manage your claims' would enable them to do so.

| <ul> <li>Calebra Construction</li> <li>Performance of the second provided please ensure you update your Bank Account Details as part of your claim.</li> <li>Calebra Construction</li> <li>Calebr</li></ul>   |               |  | Hello RB TEST A <u>Gaeilge</u> Sign out   |
|---|---------------|--|---|
| <ul> <li>← Back to ROS</li> <li>Welcome to eRepayment Claims</li> <li>Make a new claim</li> <li>This service allows you to make a repayment claim for Mineral Oil Tax, Sugar Sweetened Drinks Tax Sugar Sweetened Drinks Tax Sugar Sweetened Drinks Tax Support Scheme (TBESS) and specific VAT repayments for unregistered persons.</li> <li>Make a claim →</li> </ul>   | Revenue       | eRepayment Claims  |   |
| <ul> <li>← Back to ROS</li> <li>Welcome to eRepayment Claimss</li> <li>Make a new claim</li> <li>This service allows you to make a repayment claim for Mineral Oil Tax, Sugar Sweetened Drink Tax</li></ul> |               | If you have recently changed Bar   | nking Provider please ensure you update your Bank Account Details as part of your claim.  |
| Make a new claim       Previous Claims         This service allows you to make a repayment claim for Mineral Oil Tax, Sugar Sweetened Drinks Tax (SSDT), Stamp Duty, Temporary Business Energy Support Scheme (TBESS) and specific VAT repayments for unregistered persons.       You can check the status of your previously submitted claim(s) and view the details here. This option can also be used in certain circumstances to edit your claim and provide further information if requested.         Make a claim →       Manage your claims         Manage Bank Details       You can manage your bank details here for Unregistered your.   | ← Back to ROS | Welcome to eRepayment Claim  | S   |
| This service allows you to make a repayment claim<br>for Mineral Oil Tax, Sugar Sweetened Drinks Tax<br>(SSDT), Stamp Duty, Temporary Business Energy<br>Support Scheme (TBESS) and specific VAT<br>repayments for unregistered persons.<br>Make a claim →<br>Make a claim →<br>Make a claim →<br>Make a claim →  |               | Make a new claim   | Previous Claims   |
| repayments for unregistered persons.  Manage your claims  Make a claim →  Manage Bank Details  You can manage your bank details here for Unregistered VAT.  Manage Bank Details   |               | This service allows you to make a repayment claim<br>for Mineral Oil Tax, Sugar Sweetened Drinks Tax<br>(SSDT), Stamp Duty, Temporary Business Energy<br>Support Scheme (TBESS) and specific VAT | You can check the status of your previously submitted<br>claim(s) and view the details here. This option can also<br>be used in certain circumstances to edit your claim and<br>provide further information if requested. |
| Manage Bank Details<br>You can manage your bank details here for Unregistered<br>VAT.   |               | repayments for unregistered persons.<br>Make a claim →   | <u>Manage your claims</u>   |
| You can manage your bank details here for Unregistered<br>VAT.  |               |  | Manage Bank Details   |
| Manada Pank Details   |               |  | You can manage your bank details here for Unregistered<br>VAT.  |
| Manage bank Details   |               |  | Manage Bank Details   |
|   |               |  |   |

Figure 3 Screenshot showing eRepayment home screen

# **Claim Process**

Customers should first select VAT in order to make a Vat 58 or VAT 71 claim, and then select 'Continue'.

|        | eRepayment Claims                       | Hello RB TEST A | <u>Gaeilge</u> | Sign out |
|--------|---|-----------------|----------------|----------|
| ← Back | Select a tax                            |                 |                |          |
|        | Please select the tax you are claiming. |                 |                |          |
|        | O STAMP - Stamp Duty                    |                 |                |          |
|        | O VAT - Value Added Tax                 |                 |                |          |
|        | × Cancel                                | Conti           | nue 🔿          |          |

Figure 4 Screenshot showing options for selection including VAT on select a tax option on eRepayments

|         |  | Hello RB TEST A | Gaeilge |
|---------|--|-----------------|---------|
| Revenue | eRepayment Claims  |                 |         |
| ← Back  | Select a claim type  |                 |         |
|         | Please select the type of Value Added Tax claim.               |                 |         |
|         | O Form 58A – Unregistered fishermen                            |                 | 0       |
|         | O Form 61A – Aids and appliances for persons with disabilities |                 | 0       |
|         | O Form 58 - Unregistered farmers                               |                 | 0       |
|         | O Form 71 – Touring Coach Operators                            |                 | 0       |
|         | ★ Cancel   | Conti           | nue →   |

# Customers should then select the Form 58 claim type and select 'Continue'.

Figure 5 Screenshot showing Form 58 options for claim type with Form 58 selected

# Vat 58 Form

When a customer commences submission of a Form 58, they will be presented with a screen which will provide them with a brief overview of:

- Who can make this claim.
- What details and/or documents are required.
- The steps involved in making the claim.

The customer will be able to proceed to the Claim Details screen when they click the 'Continue' button. (See next page)

Sign out

Hello RB TEST A

Gaeilge

# Revenue eRepayment Claims

## Overview Overview

#### Claim by unregistered farmers for refund of VAT (Form 58)

## Invoice Details

Attachments

🗆 Claim Details

Bank Details

Review

# Who is it for?

This service is for any VAT unregistered farmer who is claiming a repayment of VAT on the construction, extension, alteration or reconstruction of a building or structure which is designed for use solely or mainly for the purposes of a farming business

- · Fencing, drainage, or reclamation of any land for use for the purposes of a farming business
- Construction, erection or installation of qualifying equipment for the purpose of micro-generation of
  electricity for use solely or mainly for the purposes of a farming business being tax incurred on or after 1
  january 2012

or

#### and

 Where such building, structure, land or qualifying equipment is for use in a farming business carried on by me for a period of not less than one year commencing on the date the tax was incurred.

#### What do I need?

#### To make a claim you will need:

- 🗸 Details of the Claim
- 🗸 Invoice details
- ✓ Supporting documentation for the Claim, i.e. original invoices, etc.

Claims submitted can be no older than 4 years. Where a calendar year has passed and invoices for that year have not yet been claimed for only one claim for the passed calendar year for those invoices should be submitted.

#### The sections are as follows:

| 1    | Step One:<br>Details of the Claim     |            |
|------|---------------------------------------|------------|
| 2    | Step Two:<br>Supporting documentation |            |
| 3    | Step Three:<br>Bank Details           |            |
| 4    | Step Four:<br>Summary and Declaration |            |
| 5    | Step Five:<br>Sign and Submit         |            |
| × Ca | ncel                                  | Continue → |

Figure 6 Screenshot showing Overview screen which outlines the steps required to make an online claim.

# Form 58 Claim Details

This screen will allow the customer to enter specific details of the claim being made. The user must fill in all the mandatory fields in order to proceed to the Invoice Details screen. The customer must tick at least one of the following 3 boxes; Farm Buildings or Structures, Land Improvement, or Qualifying Equipment for the micro-generation of electricity.

| Revenue   | eRepayment Claims  |
|---|--|
| <ul> <li>Overview</li> <li>Claim Details</li> </ul> | Claim Details<br>Claim by unregistered farmers for refund of VAT (Form 58)   |
| Invoice Details                                     | Please fill in the following fields in order to make your claim for repayment of VAT.  |
| [] Attachments                                      | * Denotes mandatory field  |
| 🖂 Bank Octails                                      | Claim Period   |
| 🖸 Review  | Please Select 🐱  |
|   | Please select at least one option below: (Tick the appropriate box)         Farm Buildings or Structures         Land Improvement         Qualifying Equipment for the micro-generation of electricity |
|   | X Cancel   |

Figure 7 Screenshot showing claim detail screen including Claim period and category of claim.

Where the customer selects the 'Farm Buildings or Structures' option, then a text field will appear requesting a detailed description of the work being carried out as well as the start and end date of the work. Also, some check boxes to be used if the customer has built a well or a new road. Where the customer selects 'Qualifying Equipment for the purpose of microgeneration of electricity' then three text boxes will appear so that they may input details of the type of equipment and where it is installed. Where the customer selects 'Land Improvement' then three check boxes will appear: Fencing, Drainage and Reclamation. The customer must select at least one if Land Improvement was selected.

Once all mandatory fields have been filled and validated the customer will be able to proceed to the next page using the 'Continue' button.

|   | Hello RB TEST A <u>Gaeilge</u> Sign out   |
|---|---|
|   | eRepayment Claims   |
| <ul> <li>Overview</li> <li>Claim Details</li> </ul>   | Claim Details<br>Claim by unregistered farmers for refund of VAT (Form 58)  |
| <ul> <li>Claim Details</li> <li>Invoice Details</li> <li>Attachments</li> <li>Bank Details</li> <li>Review</li> </ul> | Please fill in the following fields in order to make your claim for repayment of VAT.   * Denotes mandatory field   2023   2023   Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option of the work carried out   Image: Please provide a detailed description of the work carried out   Image: Please select at least one option of the work carried out   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box)   Image: Please select at least one option below: (Tick the appropriate box) |
|   | Farm only     O Farm and dwelling house   |
|   | O N/A   |
|   | Qualifying Equipment for the micro-generation of electricity         Please state the type of equipment       Please state where the equipment is installed         Solar panels       Roof   |
|   | Land Improvement(Tick the appropriate boxes)  Fencing  Trainage  Reclamation  |
|   | ★ Cancel     ← Back     Save & Close     ▶     Continue →   |

Figure 8 Screenshot showing expanded items when options selected.

# **Invoice Details Screen**

The customer must complete all the mandatory fields on the invoice details screen before proceeding to the Supporting Documentation screen. All fields will be validated when the customer clicks on the next field. The customer must input the details of each invoice for which they wish to make a claim.

| Revenue III<br>Cito age Consta on Milesan<br>Intel Tax and Canada | eRepayment Claims   |  |  |
|---|---|--|--|
| Overview Claim Details Invoice Details Attachments Bank Details   | Invoice Details<br>Claim by unregistered farmers for refund of VAT (Form 58)<br>Bease fill in the following fields in order to make your claim for repayment of VAT. Please enter the complete Invoice<br>number including leading zeros, letters, and all other characters for example "/" and " -".<br>System will time out if no activity within 30 minutes. Invoice / credit note input is viewed as an activity. |  |  |
| C Review  | Invoice #1<br>Supplier VAT Number<br>ABC12345   | Invoice Ref. Number<br>12345<br>Claimed Amount | Date (dd/mm/yyyy) 01/01/2023                     |
|   | € 1,000.00  | € 187,00                                       | Remove Invoice<br>Add Invoice<br>Add Credit Note |
|   | 🗙 Cancel 🕊 Back   | Save & Close 良                                 | Continue ->                                      |
| <u>PAYE Helo</u> <u>Securit</u><br>Language: <u>Gaeilge</u>       | <u>ty = Privacy Policy</u> = <u>Accessibility</u>   | Terms & Conditions                             |  |

Figure 9 Screenshot showing screen for entry of invoice details.

When inputting the invoice details, all fields are required to be completed. Supplier Vat Number must be in the format of 7 numbers followed by one or 2 Alpha characters as applicable i.e., 1234567AA. The invoice reference number must be exactly as recorded on the invoice, including any leading 00 numeric or any alpha characters, for example, where an invoice displays SI-000123 this should be input as SI-000123, and not 123, 00123, SI123 or SI000123. Where an invoice contains a combination of allowable and non-allowable items, the customer should use the claimed amount field to account only for allowable claimed items. The full value of the corresponding invoice should be entered in the invoice amount field. The 'Add/Remove Invoice' options will allow the customer to add further invoices or remove an invoice if required. Credit notes can also be added.

# Form 58 Supporting Documentation

It is a requirement that all invoices for which a claim is being submitted are uploaded as part of the claim.

| Revenue  | Hello RB TEST A Gaeilige Sign out  |
|--|--|
| Overview Claim Details Invoice Details Attachments | Attachments<br>Claim by unregistered farmers for refund of VAT (Form 58)<br>Supporting documentation should be maintained for a period of 6 years, and can be requested at any stage to<br>support a claim.<br>The maximum number of attachments that can be added to this claim is 50 and each attachment size can be a |
| <ul> <li>Bank Details</li> <li>Review</li> </ul>   | maximum of smo.         System will time out if no activity within 30 minutes.         Attachments         Attachments added yet.         Add O  |
|  | ★ Cancel     ◀ Back     Save & Close   |

Figure 10 Screenshot showing screen where attachments can be uploaded

Invoices can be scanned onto computers/laptops using scanners or scanning apps available on most smartphones and then uploaded to e-repayments. To expedite the review process please upload invoices in the order in which they were entered in the invoice detail screen. Customers can upload all invoices on a single attachment or individually.

Attachments should be named in a manner so as to indicate which attachment refers to which invoice e.g., invoices 1 – 10 if grouped or invoice no. if individually uploaded. When attaching documentation, the accepted file formats are: "pdf","txt","xls","jpg","jpeg","doc","docx","xlsx","xlsm","csv","png". The maximum file size allowed is 5mb per attachment and a maximum of 50 attachments can be added to the claim. Where a customer is submitting more than 50 invoices on a claim, the remaining invoices can be submitted through MyEnquiries on ROS or MyAccount. Clicking the 'Continue' button, will bring the user to the Bank Details Screen, while the 'Back' button will bring the user to the previous screen.

# **Bank Details Screen**

First time claimants must input bank details. For further claims, bank details previously supplied will automatically populate. The customer can amend these details by overwriting the displayed details where required.

|   | Hello RB TEST A <u>Gaeilge</u> Sign out   |
|---|---|
|   | eRepayment Claims   |
| <ul> <li>Overview</li> <li>Claim Details</li> <li>Invoice Details</li> <li>Attachments</li> <li>Bank Details</li> <li>Review</li> </ul> | Bank Details         Claim by unregistered farmers for refund of VAT (Form 58)         Please fill in the bank details to be used by Revenue to make an electronic repayment for this Claim.         Name of the account holder         BIC (Bank Identifier Code)         IBAN (International Bank Account Number) |
|   | ★ Cancel     ← Back     Save & Close     ▶  |

Figure 11 Screenshot showing screen for input of Bank Details

Selecting the 'Continue' button will bring the user to the Summary Screen. This screen will show the customer a summary of what they have input or viewed.

| Image: Second Seco                   |  |  | Hello RB TEST A    | <u>Gaeilge</u> | Sign out    |   |
|--|--|--|--------------------|----------------|-------------|---|
| • Overview       Calm Details         • Calm of Marce Details       Personal Details         • Detaice Details       Personal Details         • Detaice Details       Personal Details         • Detaice Details       Personal Details         • Claim Details       Details         • Claim Details       Details         • Claim Details       Details         • Description of the work carried out: Cattle Shed       Date of Commencement of Work: Jun 1, 2023         Date of Completion of Work: Jun 30, 2023       Claim related to a well or roadway: Yes         • Invoice Details       Marce         • Invoice Det  |  | eRepayment Claims  |                    |                |             |   |
| <pre>i movice betails i ank betails proview i function de la movie de la movie</pre> | Overview     Claim Details   | Summary<br>Claim by unregistered farmers for refund of VAT (Form 58)   |                    |                |             | - |
| <ul> <li>Claim Details</li> <li>Claim Period: 2023</li> <li>Description of the work carried out: Cattle Shed</li> <li>Date of Commencement of Work: Jun 1, 2023</li> <li>Date of Completion of Work: Jun 30, 2023</li> <li>Claim related to a well or roadway: Yes Serving: Farm only</li> <li>Type of equipment: Solar panels</li> <li>Where the equipment is installed: Roof</li> <li>Land improvements: Fencing, Drainage, Reclamation</li> <li>Invoice Details get</li> <li>Invoices entered: 1</li> <li>Credit Notes entered: 0</li> <li>Subtotal of invoice / credit note claimed amounts: €5,000.00</li> <li>Requested Amount: €5,000.00</li> <li>There are no attachments.</li> </ul>  | <ul> <li>Invoice Details</li> <li>Attachments</li> <li>Bank Details</li> <li>Review</li> </ul> | Personal Details  PPSN: Name:  |                    |                |             |   |
| Date of Commencement of Work: Jun 3, 2023   Date of Completion of Work: Jun 30, 2023   Claim related to a well or roadway: Yes   Serving: Farm only   Type of equipment: Solar panels   Where the equipment is installed: Roof   Land improvements: Fencing, Drainage, Reclamation     Invoice Details   Invoices entered: 1   Credit Notes entered: 0   Subtotal of invoice / credit note claimed amounts: €5,000.00   Requested Amount: €5,000.00     Inter are no attachments.  |  | Claim Details Claim Period: 2023 Description of the work carried out. Cattle Shed                                    |                    |                | Edit        |   |
| Claim related to a well or roadway: Yes       Serving: Farm only         Type of equipment: Solar panels       Where the equipment is installed: Roof         Land improvements: Fencing, Drainage, Reclamation  |  | Date of Commencement of Work: Jun 1, 2023 Date of Completion of Work: Jun 30, 2023                                   |                    |                |             |   |
| Land improvements: Fencing, Drainage, Reclamation         Invoice Details       gdit         Invoices entered: 1       Credit Notes entered: 0         Subtotal of invoice / credit note claimed amounts: €5,000.00       Requested Amount: €5,000.00         Requested Amount: €5,000.00       gdit         There are no attachments.       gdit  |  | Claim related to a well or roadway: Yes<br>Type of equipment: Solar panels<br>Where the equipment is installed: Roof | Serving: Farm only |                |             |   |
| Credit Notes entered: 0         Subtotal of invoice / credit note claimed amounts: €5,000.00         Requested Amount: €5,000.00         Attachments         Edit         There are no attachments.  |  | Land improvements: Fencing , Drainage , Reclamation  Invoice Details Invoices entered: 1                             |                    |                | Edit        |   |
| Requested Amount: €5,000.00            Attachments           There are no attachments.   |  | Credit Notes entered: 0 Subtotal of invoice / credit note claimed amounts: €5,000.00                                 |                    |                |             |   |
|  |  | Requested Amount: €5,000.00  |                    |                | <u>Edit</u> |   |

Figure 12 Screenshot showing summary of claim.

Where a customer has a tax liability on file, the system will offset directly into that liability before any remaining refund issues. However, where the liability is not yet established e.g., Preliminary Income Tax, the customer can opt to have the refund offset manually by Revenue to that Tax.

In the input/amend mode on ROS or myAccount, the customer is required to complete a declaration. After completing the declaration, the customer can proceed with the claim by clicking the 'Submit' button. This will take them to the ROS/ myAccount sign and submit screens.

# Further Guidance

|   | Offset refund against a particular tax   |
|---|--|
|   |  |
|   | O tes O no   |
| 0 | ustomer comments   |
|   |  |
|   | Revenue may request sight of the plans, specifications or other documentary evidence, including  |
|   | photographs, in relation to the outlay detailed within this claim and may inspect any buildings, structures,   |
|   | fixed qualifying equipment for purpose of micro-generation of electricity and any works carried out for the  |
|   | purpose of reclaiming farmland.  |
|   | VAT is not refundable on:  |
|   | Purchase of equipment and machinery  |
|   | Outlay on roadways to dwelling houses  |
|   | <ul> <li>Repair, service and maintenance of equipment and machinery</li> </ul>   |
|   | ESB supply   |
|   | Fuel, oil, diesel  |
|   | Supporting documentation including Invoices should be kept for a period of 6 years and can be requested  |
|   | at any stage to support a claim.   |
|   | Please note that farming activity should be identifiable in the IT/CT records previously submitted by the  |
|   | claimant to Revenue before a claim can be processed.   |
|   |  |
|   | I declare that:  |
|   | a. I am a Flat-rate farmer, as defined under Section 2 of the Value-Added Tax Consolidation Act 2010   |
|   | b. I am not registered, nor am I obliged to register, for VAL. c. The amount of VAT, the subject of this claim refers solely to outlay which relates to:   |
|   | <ul> <li>Construction, extension, alteration or reconstruction of a building or structure which is designed</li> </ul>   |
|   | for use solely for the purposes of a farming business,   |
|   | <ul> <li>Fencing, drainage or reclamation of land for use for the purposes of a farming business, or</li> </ul>  |
|   | <ul> <li>Construction, erection or installation of qualifying equipment for the purpose of micro-<br/>generation of electricity for use solely or mainly for the purposes of a farming business<br/>and</li> </ul> |
|   | • such building, structure, land or qualifying equipment is for use, in a farming business carried on  |
|   | by me, for a period of not less than one year commencing on the date the tax was incurred.   |
|   | d. I have complied with all the obligations imposed on me by the Value-Added Tax Consolidation Act<br>2010, the locome Tax Acts, the Corporation Tax Acts, or the Capital Gains Tax Act and any instruments.       |
|   | made thereunder, in relation to the payment or remittance of the taxes, interest and penalties   |
|   | required to be paid or remitted thereunder and the delivery of returns.  |
|   | e. All the particulars given on this form are true and correct.  |
|   | If the claim is in respect of a partnership, the precedent acting partner must sign the declaration. If the<br>claim is in respect of a limited company, the Director / Secretary must sign the declaration.       |
|   | Anyone who knowingly makes a false statement for the purpose of obtaining repayment of VAT is liable to  |
|   | repay any refunded amounts along with relevant interest and may be liable to penalties.  |
|   |  |
|   | Please tick the above checkbox if the declaration is correct.  |
|   | 📢 Back 🚔 Print Save & Close 🛃 Submit 🔺   |
|   |  |
|   |  |

Figure 13 Screenshot showing offset request and declaration screen.

Once submit is selected, the customer will be requested to sign and submit the form. Once Sign and submit is selected the customer is returned to the confirmation screen. The

confirmation screen confirms the submission of the claim, and from here the customer can return to the Welcome Screen by pressing the 'Back' button on the screen.



Figure 14 Screenshot showing claim submission screen.

# **Claim Processing**

Once a claim has been submitted, the claim will be processed by Revenue systems. Claims that are not selected for review will be approved for payment within 5 working days. Where a claim is selected for review, Revenue has the option to approve, reject or partially approve<sup>1</sup> a claim. Customers can view the status of their claim through the Claim History Screen.



<sup>&</sup>lt;sup>1</sup> Partially Approve functionality was released in May 2024

Figure 15 Screenshot showing Welcome screen on eRepayments.

# **Claim History Screen**

| Revenue | eRepaymen  | t Claims        |                |          |              |        |
|---------|--|-----------------|----------------|----------|--------------|--------|
| ← Back  | Claim History  |                 |                |          |              |        |
|         | This screen allows you to view and edit your previous claims.<br>For VAT 58 & 71 claims decision details can be seen when 'View ' is selected. |                 |                |          |              |        |
|         | Туре   | Submission Date | Claimed Amount | Status   | Claim Period | Action |
|         | Form 58  | 06/06/2024      | €2,500.00      | Rejected | 2023         | View   |
|         | Form 71  | 06/06/2024      | €2,500.00      | Approved | 2024         | View   |
|         | ₹  |                 |                |          |              |        |

Figure 16 Screenshot showing claim at status of Pending on Claim History Screen

Customers can view the status of their claim by selecting a 'View' link for each claim which opens the summary screen for the submitted claim. A status of 'Approved' 'Rejected' or 'Partially Approved' means a decision has been made in relation to the claim, and any funds due will have been issued for refund.

Where a claim is at a status of 'Reviewing', the claim is under consideration by Revenue, and no amendments can be made, unless Revenue requires more information. In such cases, Revenue will send a request to the customer to make an amendment or supply further information, and the claim will move to a status of 'Info required'.

Where the claim is at a status of 'Pending' or 'Info Required' the customer can amend a submitted claim by clicking 'Edit' on the claim history screen.

# **Partially Approved Claims**

A status of Partially approved has been added to the decision status.

|                             |  |                 |                | Hello C CLARE <u>Gaeilge</u> Sig | n out        |        |
|-----------------------------|--|-----------------|----------------|----------------------------------|--------------|--------|
| enue printe de la cuestaria | eRepaymen  | t Claims        |                |                                  |              |        |
| 3ack                        | Claim H  | listory         |                |                                  |              |        |
|                             | This screen allows you to view and edit your previous claims.<br>For VAT 58 & 71 claims decision details can be seen when 'View ' is selected. |                 |                |                                  |              |        |
|                             | Туре   | Submission Date | Claimed Amount | Status                           | Claim Period | Action |
|                             | Form 58  | 09/05/2024      | €3,900.00      | Partially Approved               | 2024         | View   |
|                             | 4  |                 |                |                                  |              |        |

## Figure 17 Screenshot showing a claim with status of Partially Approved in Claim History

This addition will reduce the requirement for claims to be returned to the customer for amendment under 'Return for Further Information', or the need to reject claims where only part of the invoiced amount is allowable, thus expediting payments for customers where not all items claimed are eligible for repayment. Where a claim is disapproved or partially approved, customers will also be advised of their right to appeal the claim decision to the Tax Appeals Commission.

# eRepayment Claims

# Summary

Claim by unregistered farmers for refund of VAT (Form 58)

Decision Notification: Partially Approved

A Partial Approval Details

Not allowable

#### A TAC Details

Please be advised that under tax legislation there is an independent appeals process available to claimants to appeal against a Revenue decision, assessment or determination. If you wish to appeal this decision you must do so, in accordance with Section 949I of the Taxes Consolidation Act 1997, within 30 days after the date of this decision notice by completing and submitting a 'Notice of Appeal' form to the Tax Appeals Commission (TAC). The 'Notice of Appeal' form can be obtained from the TAC website (www.taxappeals.ie) and contains the address to which an appeal is to be sent. You must submit a copy of this decision notice with your 'Notice of Appeal' to TAC.

Figure 18 Screenshot showing notification to customer of right to appeal to TAC.

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