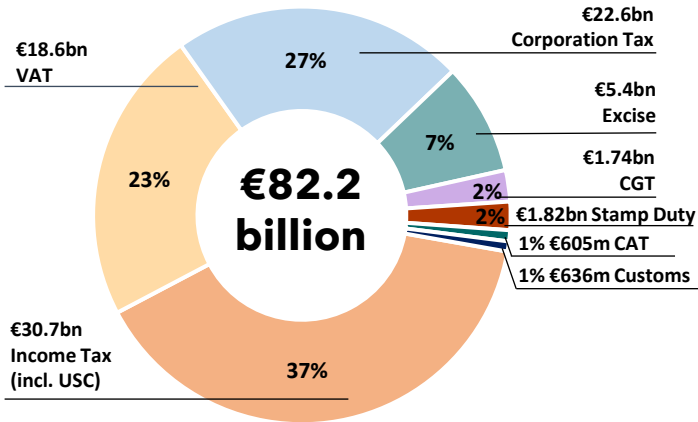
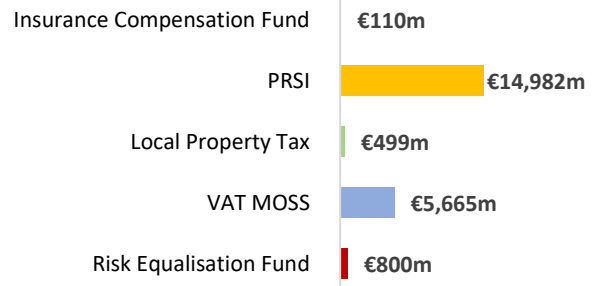


Headline Results 2022

Tax Receipts



Collection for other Departments & Agencies



Cost of Revenue administration
€491m

Service for Compliance



1.9m
Phone calls with taxpayers
50% answered within 3 minutes



myAccount

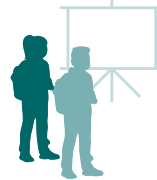
3.9m
Items of correspondence
70% answered within 10 days



0.4m
Letters to PAYE taxpayers
34% responded by filing return



Introduced
Tailored customer service
for Over-65s



Piloted
Education module for
Transition Year students

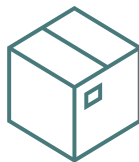
Confront Non-Compliance



427,367
Audit & compliance interventions yielding
€813m



31,981
Debt enforcement cases yielding
€91.6m



22,160
Customs & Excise detections valued at
€111m



244
Tax Defaulters cases, with fines/penalties amounting to
€0.7m



238
Prosecutions, with fines from summary convictions of
€0.5m