

Online Services and PAYE LoCall Phone Service

Revised January 2017

1. Online Services

The quickest, easiest and most convenient way for PAYE customers to manage their tax affairs is through Revenue's [myAccount](#).

myAccount is a single access point for all Revenue's secure online services (except ROS) including:

- [PAYE Services: Claim credits and refunds, declare income, submit a return and add your new job or pension](#)
- [Local Property Tax \(LPT\)](#)
- [Home Renovation Incentive \(HRI\)](#)
- [Help to Buy Incentive \(HTB\)](#)
- [MyEnquiries](#)
- [Tax Registrations - Income Tax](#)
- [eTax Clearance](#)
- [Drivers & Passengers with Disabilities](#)
- [Payments](#)

Other services will be made available through **myAccount** in the near future.

Further information on **myAccount** can be found in [myAccount FAQs](#).

2. Online Forms and Leaflets Ordering Service

Forms and leaflets can be downloaded from www.revenue.ie.

Revenue also offers customers a range of options for ordering forms and leaflets online.

The most common forms and information leaflets can be printed or ordered by using the [Order Forms & Leaflets Online](#) service.

Customers can also call our 24-hour Forms and Leaflets ordering line 01 738 36 75, or + 353 1 738 36 75 if calling from outside the Republic of Ireland.

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Alternatively, for forms and leaflets not available online, customers can e-mail their request to custform@revenue.ie. When placing an order, customers must provide their details and the title and quantity of forms and/or leaflets required.

Customers ordering Forms P45 must include the employer's registration number or in the case of an agent, the Taxpayer Advisor Identification Number (TAIN).

3. National phone number for PAYE callers

Revenue operate a national phone number for PAYE callers: **01 738 36 36**. The service is available Monday to Friday, 09.30 to 16.00.

Customers ringing from outside the Republic of Ireland should ring + 353 1 738 36 36.