

## eCustoms Helpdesk Notification

Number:	Ref: 008/2019
Subject:	New online payment facility for Customs & Excise payments -RevPay
Who should read:	All those involved in the submission of import or export declarations
Related Notification:	None
Issued by:	eCustoms Helpdesk
Queries to:	Mail to: <a href="mailto:ecustoms@revenue.ie">ecustoms@revenue.ie</a> Telephone: 01 7383677 Outside Ireland: +353 1 7383677
Issue Date:	02 April 2019

### 1. Introduction:

RevPay is Revenue's online portal, which facilitates taxpayers in making electronic payments. Customers can access this secure online application, either through ROS or My Account, to make a range of tax-related payments.

From the 2 April 2019 Customs & Excise payments can be made through RevPay by credit card, debit card, or transfer from the payer's bank account by Single Debit Instruction (SDI). This will allow instant access to the payment on the TAN account without having to contact the relevant cash office.

The existing payment method by Electronic Fund Transfer (EFT) will be maintained for the moment.

### 2. How to access the service

Traders can access the service through ROS by following these steps, [please see screenshots hereunder](#).

- Go to 'Submit a Payment' under 'Payments & Refunds' on the ROS main menu.
- Select 'Tax Payment/Declaration', Tax Type 'C&E' and click 'Make Payment'.
- Input payment details. There is an option available to top up another TAN account or Ring Fence the payment to an authorised warehouse.
- On the 'Select a Tax to pay' screen review the payment details and select 'Next'
- Select payment type & input details.
- Enter your ROS password to confirm payment.

You can access the service through [My Account](#) by selecting 'Make a Payment' under Payments/Repayments and following the steps above.

**3. Further information:**

eCustoms Helpdesk

Email: [ecustoms@revenue.ie](mailto:ecustoms@revenue.ie)

Tel: 01 7383677

Outside Ireland: +353 1 7383677

1.

revenue  
Cáin agus Custaim na hÉireann  
Irish Tax and Customs

MY SERVICES REVENUE RECORD PROFILE WORK IN PROGRESS ADMIN SERVICES

No current tax clearance certificate.

My Frequently Used Services [Add a service](#) + ^

MyEnquiries

**File a Return**

[Complete a Form Online](#) ▼

No Offline Returns available for filing.

**Payments & Refunds**

**Submit a Payment** ▲

You can choose to make a payment or declaration against a registered tax by selecting a payment type from the below drop-down list.

Tax Payment/Declaration ▼ C&E ▼ [Make Payment](#) →

[Manage Bank Accounts](#) ▼

Other Services

2.

**Customs and Excise** ✕

**Payment Year**  
Please select a year  
2019 ▼

**Payment Period**  
Please select a Period  
March ▼

**Top Up TAN**  
Please enter other TAN to top up

**Ring Fencing**  
Please select an option for Ring Fencing  
No ▼

**Payment Amount**  
Please enter an amount  
€ 10000 ✕

[Next](#) →

3. Steps 3 & 4 are only used when ringfencing a payment to an approved warehouse.

### Customs and Excise

**Payment Year**  
Please select a year  
2019

**Payment Period**  
Please select a Period  
March

**Top Up TAN**  
Please enter other TAN to top up

**Ring Fencing**  
Please select an option for Ring Fencing  
Yes

**Payment Amount**  
Please enter an amount  
€ 10000

**Next** →

4.

### Ring Fencing this Payment

Please select  
Daily Deposits For Oil Warrants  
Deposits For Stamped Tobacco Warrants  
Other Deposits  
**Deposits For Excise Duty On Warrants**

**Warehouse**  
Please select a Warehouse  
search for keyword...  
IETW0000  
IETW000  
IETW000

**Next** →   ← Back

5.

[← Back to My Services](#)

### Select a Tax to pay

Customs and Excise	<a href="#">Add Payment →</a>	
<a href="#">▶ What is Customs and Excise</a>		
2019 March	€10,000.00	<a href="#">Remove ↵</a>

Encashment Tax	<a href="#">Add Payment →</a>
<a href="#">▶ What is Encashment Tax</a>	


Film Withholding Tax	<a href="#">Add Payment →</a>
<a href="#">▶ What is Film Withholding Tax</a>	

[↓ Show more taxes\(13\)](#)

Total I wish to pay:  
**€10,000.00**

[Next →](#)

6.

Revenue  **Payments**  
Che ardaí Ceannas na hÉireann Irish Tax and Customs

[← Back to My Services](#)

### How would you like to pay?

Total Payment Amount €10,000.00

By Credit card

By Debit card

Using my bank account

[▶ How do I pay using my bank account?](#)

If you wish to receive a confirmation email please enter your email address below

[← Back](#) [Next →](#)

7.

The screenshot shows a web form titled "Sign & Submit" with a dark teal header. Below the header, there are two input fields: "Certificate" containing the text "ce\_sys192" and "Enter Password" containing the text "Password". To the right of the "Certificate" field is a "Help" link with an information icon. Below the input fields is a "Sign & Submit" button. At the bottom of the form is a progress bar showing "0%".

Screenshot

8.

The screenshot shows a confirmation page for "Payments" from Revenue. The header includes the Revenue logo and the text "Revenue Clár agus Ceistín na hÉireann Irish Tax and Customs". The main content area features a teal sun icon with a checkmark inside, followed by the text "Your payment has been submitted" and "Your Payment Reference number i 7". A blue button labeled "Done →" is positioned below the text. The footer contains a small "©" symbol.